

From: Lowell D. Neufeld
To: Microsoft ATR
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Subject: Easy to Use Software

To whom it may concern:

As an ordinary none technically inclined software user, I have been amazed at how easy the Microsoft integrated software products are to learn and use. I shudder to think of the fragmentation in software that would have occurred without Microsoft setting the standard. What a bargain the operating system is! For the same cost, with each new upgrade, I get more things integrated which translates in easier to use. Why should I be asked to pay more money to obtain these editions from other vendors when I can get the same functionality with no extra cost. As a consumer I love the ease of use the Microsoft monopoly has given me.

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